

Cargo On The Go — Privacy Policy

1. Introduction

Cargo On The Go (“we”, “our”, “us”) is committed to protecting your privacy and ensuring your personal data is handled securely and responsibly. This Privacy Policy explains how we collect, use, and protect information in accordance with UK General Data Protection Regulation (UK GDPR).

2. Information We Collect

We may collect and process the following data about you:

- Name, company name, address, email, and telephone number.
- Pickup and delivery details for transport bookings.
- Payment and billing information (processed securely by third-party providers).
- Communications and correspondence between you and Cargo On The Go.

3. How We Use Your Information

Your personal information is used for:

- Managing bookings and service delivery.
- Processing payments and issuing invoices.
- Communicating updates, confirmations, and support information.
- Meeting legal, regulatory, and tax obligations.

4. Data Storage and Security

We take reasonable technical and organisational measures to safeguard your personal data against unauthorised access, alteration, disclosure, or destruction. All data is stored securely within the United Kingdom or the European Economic Area (EEA).

5. Data Sharing

We may share data with trusted third parties solely for operational purposes, such as payment processors or insurance providers. We do not sell, rent, or trade personal data to third parties for marketing purposes.

6. Your Rights

Under the UK GDPR, you have the right to:

- Access the personal data we hold about you.
- Request correction or deletion of inaccurate or outdated information.
- Object to or restrict certain data processing activities.
- Withdraw consent for marketing communications at any time.

7. Data Retention

We retain personal data only for as long as necessary to fulfil the purposes outlined in this policy, or as required by law and regulatory obligations.

8. Contact Information

If you have any questions or requests related to your personal data, please contact us at:

Email: support@cargoonthego.com

9. Updates to This Policy

Cargo On The Go may update this Privacy Policy periodically. Any significant changes will be published on our website with an updated effective date.

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